



225 West 400 North  
Orem, Utah 84057

Office:  
801.226.8600

[hcto.org](http://hcto.org)

Dear Season Ticket Holder,

All of us at Hale Center Theater Orem express our thanks for your 2024 season ticket purchase! We are so glad you are joining us for our final season in Orem! Whether you are an HCTO faithful or first-time buyer, we would like to explain some features of your new season ticket.

### ♦ Included with Every Season Ticket

A season ticket allows you one admission to six shows in the 2024 season. *A Christmas Carol* is not included on the season ticket.

- ♦ **RESERVATION CHANGES:** Each season ticket allows you one free date change per show, if made at least one business day in advance. **Additional changes are \$5. Same-day changes cost \$8; the free change does not apply.** Upgrade fees may apply. Please reschedule by calling the box office at your earliest convenience, as performances fill up quickly.
- ♦ **SHOW REMINDERS:** If the theater has your email address, as a courtesy, you will receive a reminder that a show is opening soon and to check your date of reservation. You will also receive a reminder at least the day before your scheduled reservation. We will never sell your information.
- ♦ **2025 PRIORITY:** Purchasing 2024 season tickets gives you priority for choosing seating in The Ruth!

### ♦ Flex *Any day or time + schedule as you go + 1 free drink*

The Flex Season Ticket allows you to come once per show—any day of the week, any time—and includes one free drink and date change per show. To redeem your free drink, present your ticket stub at the concessions counter. This ticket type allows you freedom to **choose your dates and seats as each show approaches**, rather than at the time of purchase. You may reserve as far in advance as you would like. You reserve performance dates and seats at your convenience. **The theater is not responsible for limited seating choices if you fail to reserve in a timely fashion or if you miss a show.**

- ♦ **MAKING RESERVATIONS:** Reservations must be made by calling the Box Office. When you call, please inform us that you are a season ticket holder and how many seats you are reserving. Use our online ticketing at [hcto.org](http://hcto.org) to see which seats are available prior to calling, however **your reservations can not be made online.**
- ♦ **SEATING STRATEGY:** For the best availability make reservations at least six weeks before you want to see the show. Avoid Preview dates and the first full week of a show's run. Shows fill up quickly and make it difficult to accommodate your seating preference.

### ♦ Weekend *Friday or Saturday Evenings + 1 free drink*

The Weekend Season Ticket allows you to come once per show on either Friday or Saturday evenings, and includes one free drink and date change per show. To redeem your free drink, present your ticket stub at the concessions counter. **Your dates and seating area were chosen at the time of purchase.** If you need to change a reservation, please do so at your earliest convenience. We can't be responsible for limited seating choices or if you miss a show. **Missed performances may not be rescheduled.**

*the*  
**Foreigner**

PREVIEW:  
Jan. 02 – 05

SHOWRUN:  
Jan. 06 – Feb. 17

**HOW TO SUCCEED  
IN BUSINESS**

PREVIEW:  
Feb. 26 – 29

SHOWRUN:  
Mar. 01 – Apr. 13

**THE  
HELLO GIRLS**

PREVIEW:  
Apr. 22 – 25

SHOWRUN:  
Apr. 26 – Jun. 01

**SEUSSICAL**

PREVIEW:  
Jun. 10 – 13

SHOWRUN:  
Jun. 14 – Aug. 03

**ARSENIC & OLD LACE**

PREVIEW:  
Aug. 12 – 15

SHOWRUN:  
Aug. 16 – Sep. 21

**My Fair Lady**

PREVIEW:  
Sep. 30 – Oct. 03

SHOWRUN:  
Oct. 04 – Nov. 23

♦ **Midweek & Matinees** *Mondays – Thursdays or matinées + 1 free drink*

The Midweek & Matinees Season Ticket allows you to come once per show on either Monday, Tuesday, Wednesday, Thursday or to any matinee, and includes one free drink and date change per show. To redeem your free drink, present your ticket stub at the concessions counter. **Your dates and seating area were chosen at the time of purchase.** If you need to change a reservation, the new date must be scheduled for a different midweek or matinee performance to avoid upgrade fees. We can't be responsible for limited seating choices or if you miss a show. **Missed performances may not be rescheduled.**

♦ **Early Bird** *Monday – Saturday during the week after Opening*

The Weekend Season Ticket allows you to come once per show on either the first Monday, Tuesday, Wednesday, Thursday, Friday or Saturday of each show's run, and includes one free date change per show. **Your dates and seating area were chosen at the time of purchase.** If you need to change a reservation, the new date must be scheduled for a different Early Bird performance to avoid upgrade fees. *Please note—Early Bird performances fill up quickly, so it is best to reschedule early.* We can't be responsible for limited seating choices or if you miss a show. **Missed performances may not be rescheduled.**

♦ **Preview** *Final dress rehearsals*

The Preview Season Ticket allows you to come once per show before the official opening night, and includes one free date change per show. **Your dates and seating area were chosen at the time of purchase.** If you need to change a reservation, the new date must be scheduled for a different Preview performance to avoid upgrade fees. *Please note—Preview performances fill up quickly, so it is best to reschedule early.* We can't be responsible for limited seating choices or if you miss a show. **Missed performances may not be rescheduled.**

.....

Thank you again for your Season Ticket purchase. We look forward to serving you and providing a year of quality entertainment at Hale Center Theater Orem.

Enjoy the show,



Cody Swenson | Executive Director  
Hale Center Theater Orem

## TICKETING & THEATER POLICIES

---

- ♦ Reservations must be made through the box office by calling 801.226.8600.
- ♦ Evening performances begin at 7:30 pm and matinees begin at 12:00 pm and 4:00 pm.
- ♦ Doors open 30 minutes prior to each performance. All seats are reserved.
- ♦ Late-comers will be seated at the house management's discretion, and may be assigned alternate seating. HCTO accepts no responsibility for inconvenience to late-comers.
- ♦ Please silence all electronic devices and do not use light emitting devices.
- ♦ No photography, video or audio recording.
- ♦ No outside food or drink.
- ♦ A Christmas Carol is not included on your season ticket.
- ♦ It is the season ticket holder's responsibility to schedule each show.
- ♦ If you need to change dates, one business day's advance notice is required. Subject to availability.
- ♦ No cancellations or refunds.
- ♦ Hale Center Theater Orem is not responsible for limited seating choices or if you miss a show. **Missed performances may not be rescheduled.**
- ♦ Reserved or Unused tickets are not transferable to other shows.
- ♦ Tickets are held at the north entrances under last names. A-K enter through main double doors, L-Z enter via the single northwest door. We do not mail tickets.
- ♦ Pricing and shows subject to change without notice.